



DELUXE HOTEL HARD ROCK HOTEL® AT UNIVERSAL ORLANDO®

EXCLUSIVE DELUXE ON-SITE HOTEL GUEST BENEFITS

- **Universal ExpressSM Unlimited** ride access* to SKIP THE REGULAR LINES in both theme parks – a FREE benefit worth up to \$89 per person, per day**! (valid theme park admission required)
- **Early Park Admission[^]** to The Wizarding World of Harry Potter™, one hour before the theme park opens (valid theme park admission required)
- **Complimentary water taxis and shuttle** buses to both theme parks and Universal CityWalk®
- **Priority seating** at select restaurants throughout both theme parks and Universal CityWalk®
- **Resort-wide charging privileges** with your room key card
- **Complimentary delivery of merchandise** purchased throughout the resort to your hotel
- **Complimentary scheduled transportation^{^^}** to nearby Wet 'n Wild® – Orlando water park, SeaWorld® and Aquatica™
- **Golf Universal Orlando®** – Enjoy preferred tee times and complimentary transportation^{||} to select area golf courses

DINING

- **Palm Restaurant** – Famed New York steakhouse specializing in American fare and Italian specialties
- **The Kitchen** – Featuring New American Cuisine with a rock 'n' roll attitude, served in a casual atmosphere
- **Velvet Bar** – Orlando's coolest spot for cocktails and appetizers
- **Beachclub** – Poolside bar and grill serving light snacks and refreshing cocktails
- **Emack & Bolio's Marketplace** – Ice cream parlor serving award-winning ice cream, sorbets, frozen yogurt and Starbucks coffee
- **24-hour room service** also available

RECREATIONAL FACILITIES

- 12,000 sq. ft. pool complete with underwater music, sand beach, waterslide, private cabana rentals, 2 Jacuzzis and sand volleyball court
- **body rock®** fitness center with lockers, steam and sauna rooms (fees apply)
- **Mandara Spa®** at Loews Portofino Bay Hotel – 12,300 sq. ft. full-service spa offering group discounts (fees apply)
- Explore over \$1 million worth of rock 'n' roll memorabilia throughout the hotel
- **Velvet Sessions[†]** – Rock 'n' roll cocktail party on the last Thursday of each month featuring a live concert from legendary rock bands
- **Hard Rock® Rock Shop** – merchandise and sundries

GUEST SERVICES

- Full-service concierge with an array of services including attraction ticket sales
- **Resort Kids Camp**, a supervised children's activity center (fees apply)
- Self-parking and valet parking available (daily fee applies)
- **Hertz®** car rental desk
- **Loews Loves Pets** – Pets are permitted with a \$50⁰⁰ fee, per night (restrictions apply)
- Business center
- 6,000 sq. ft. of indoor meeting space, plus 9,000 sq. ft. of outdoor function space

LOCATION

- On-site at Universal Orlando Resort
- 15 miles from Orlando International Airport (MCO)
- 12 miles from downtown Orlando



HARD ROCK HOTEL | 5800 UNIVERSAL BLVD | ORLANDO, FL 32819 | PHONE (407) 503-2000

FOR RESERVATIONS AND INFORMATION INQUIRIES PLEASE VISIT WWW.UNIVERSALTRAVELAGENTS.COM OR CALL 1-877-837-2273

Garden/Pool View Room



Deluxe King Room



Graceland Suite



Pool



DELUXE HOTEL HARD ROCK HOTEL® AT UNIVERSAL ORLANDO®

GUEST ROOM AMENITIES

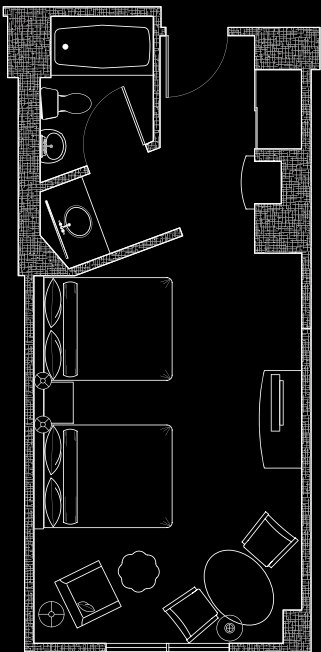
650 guest rooms, including 29 spacious suites, featuring one king bed or two queen beds (room can accommodate up to 5⁰⁰ with a rollaway for an additional charge).

- 32" flat panel television with HD channels and On Demand® in-room movies (fees apply)
- iHome clock radio and docking station
- Keurig coffee maker featuring coffee and assorted teas
- Minibar (fees apply)
- Cotton signature bathrobes
- Nightly turndown service (upon request)
- Iron, ironing board, hairdryer and in-room safe
- In-room wireless high-speed internet access (Fees apply. Complimentary access in public areas.)
- Club Level rooms feature complimentary continental breakfast, access to the fitness center, and more

Garden/Pool View Room

GUEST ROOMS

Room Type	Sq. Ft.
Garden View Rooms.....	375
Pool View Rooms.....	375
Deluxe King Rooms	400
Deluxe Double Queen Rooms	500
Hard Rock Club Rooms	375
Kids Suites	800
King Suites.....	650
Hospitality Suites.....	1,250 (parlor only)
Graceland Suite	2,375 (two bedroom)



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 *Not valid at Harry Potter and the Forbidden Journey™ and other select attractions. On-site hotel privileges good for hotel stay as indicated on the Universal Express Unlimited pass. Only valid for the number of guests staying in the room. Paid theme park admission required. Ride access available during normal theme park operating hours only. Not valid for separately ticketed special events. Additional restrictions may apply and benefits are subject to change without notice. **Based on seasonal peak pricing for the Universal Express Unlimited pass.
 ^Paid theme park admission required. Early Park Admission begins one (1) hour prior to Universal's Islands of Adventure regular scheduled park opening for on-site hotel guests and is valid 7 days a week for travel through 12/31/14; valid only at select Islands of Adventure attractions: Harry Potter and the Forbidden Journey™, Flight of the Hippogriff™, Dragon Challenge™ and Car-o-Seuss-el™. Attractions may vary. ^^Scheduled transportation is provided via Super Star Shuttle with departures based on regular operating hours. Must be booked one day in advance. Shuttle service does not run continuously. Boarding passes for the Super Star Shuttle required and available at the Attraction Ticket Center located in the hotel lobby. Not valid for Special Events or Groups. †Velvet Sessions is a separately ticketed event. Dates, times, entertainment and benefits subject to change without notice. Tickets are non-refundable. Must be 21 or older for entry; photo identification required. Online ticketing fees apply. Complimentary valet parking not valid for overnight hotel guests. Excluding November & December. ††Complimentary transportation for groups of four available on a limited basis. Transportation for one (1) – three (3) players requires a surcharge. Program and transportation are subject to change without notice and not valid with any other promotions or discounts. ◊Maximum of \$150 will be charged for stays of three nights and more. Fee is subject to change without notice. ◊◊Only one rollaway is allowed per room. King rooms have bedding for 2, requires rollaway for 3. Double Queen rooms have bedding for 4, requires rollaway for 5. Available on a first come, first served basis. Hard Rock Hotel ® Hard Rock Café International (USA), Inc. Universal elements and all related indicia TM & © 2013 Universal Studios. © 2013 Universal Orlando. All rights reserved. 243311/0513BV